

garnet

QUALITY POLICY

automazione & robotica

***Solutions are the engine of any business,
and Garnet provides its customers with the most effective and efficient solutions
in the world of motion control, magnets and wiring.***

Garnet s.r.l. has been on the market for over 20 years and exclusively represents important companies of components for automation, robotics and automotive.

The primary goal of our organization is the complete satisfaction of our customers by providing products and services that meet their explicit and implicit requests and needs, are reliable and safe and at the right quality / price ratio.

Garnet s.r.l., must comply with the constraints and specifications of the most varied types and meet needs to which it intends to give the widest satisfaction through appropriate technical and technological solutions and in line with innovation.

To achieve these objectives, **Garnet s.r.l.** aims to promote, develop and support the following activities:

- a) Maintain and continually improve its Quality Management System in accordance with the internationally recognized UNI EN ISO 9001: 2015 standard
- b) Ensuring the availability of the resources necessary for the operation and monitoring of the processes and the achievement of the established process targets
- c) Continuous research of new products, in compliance with quality and safety requirements in order to diversify the product line
- d) Pursue customer satisfaction with determination
- e) Create new opportunities for development on the market
- f) Promotion and dissemination of the mentality of continuous improvement, in the belief that company quality must be everyone's goal and that therefore everyone is involved in the search for solutions aimed at removing the causes of "non-quality" and in guaranteeing strict compliance with all the mandatory rules of the activity.

The Management has made available the personnel and tools necessary for the implementation of the Quality Management System which will be constantly monitored and periodically evaluated, measuring the achievement of the objectives set for the controlled processes.

The Management periodically verifies that this policy is appropriate for the purposes and the company context, implemented and shared at every level of the organization, establishing objectives for continuous improvement and customer satisfaction

The Management, aware that what is stated represents an inalienable goal and that the primary responsibility for its achievement lies with the Management itself, is also aware that only with the contribution of all company resources in terms of sharing, participation, involvement and above all awareness of the responsibility for the objectives themselves, those indispensable results will be realized to remain in an increasingly demanding and competitive market and to think with confidence and serenity about the future of **Garnet s.r.l.**